
E-governance in State Cooperatives

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E-governance (e-governance) in general means the coordinated use of communication and information technology to provide government information and services to the citizens of a country. The 'e' in e-governance refers to the word 'electronic'. The reasons for the rise of e-governance in the world and in India are almost the same, such as the complexity of the governance system, the increase in the expectations of citizens from the government over time, and the time taken in the execution of government work. Under e-governance, not only government services are provided through electronic technology, but information communication business is also regulated. Services are integrated across a variety of disparate systems and government-to-citizens. E-Governance is basically (1) Government-to-Citizen (G2C), (2) Government-to-Business (G2B), (3) Government-to-Government (G2G) is concerned with the integration of communication and services between The role of e-governance is very important in making the functioning of the government transparent, quick result-oriented and people-oriented by better and quick communication between the personnel working at different levels in the overall structure within the government. There are only three target groups in the case of e-governance- (1) government, (2) citizens and (3) business/interest groups. There is no specific boundary between these three in e-governance. Normally the following 04 models are available under e-governance -

(1) Government-to-Citizen; (G2C) Means online services and facilities provided by a government to its citizens.

(2) Government-to-Business (G2B) means online services and facilities provided by any government to business/traders.

(3) Government-to-Government (G2G) means online services and facilities provided by one government to other governments.

(4) Government-to-Employee (G2E) means online services and facilities provided by a government to its employees.

The main purpose of the services and facilities provided online under e-governance is to provide better service to its citizens, promote transparency in government services and follow accountability, empower people through information, improve governance efficiency. To improve interface with trade and industry. So that timely information and services can be provided to all the stakeholders and the interaction between them and the government can be made convenient and economical.

E-governance in cooperatives

The Government of Uttar Pradesh has encouraged the creation and operation of official websites of all departments, districts, corporations and organizations etc. with the aim of promoting e-governance in all departments, districts, corporations and organizations etc. In the same sequence, the official website of the department <https://cooperativeup.gov.in/> has been created by the Office of the Commissioner and Registrar, Cooperative, U.P., under the Cooperative Department, with the aim of providing convenient and authentic information to the general public and related stakeholders. In order to promote e-governance, various types of information and services are being made available by the department through the official website. Some of the major and important services are as follows-

1- District-wise names and details of societies- details of societies located in each district of the state, type of societies, name of societies, details of work currently being done by the societies etc. available to the general public.

2- Directory- Under the directory service, the details of the officers working at the headquarters level, circle level and district level, along with the contact formula and official e-mail are available to all the stakeholders and the general public in the cooperative department.

3- E-citizen- Under the e-citizen service, along with the required information under Section 4(1)(b) of the Right to Information Act 2005 related to the Cooperative Department, Uttar Pradesh Cooperative Societies Act 1965, Uttar Pradesh Cooperative Societies Rules 1968, Various service rules such as- Uttar Pradesh Cooperative Society Employees Service Rules 1975, Cooperative Bank Centralized Service Rules 1976, Uttar Pradesh Primary Agricultural Cooperative Credit Society Centralized Service Rules 1976, Uttar Pradesh Cooperative Service Rules 1979, Subordinate Cooperative Service Rules 1979, Uttar Pradesh Cooperative Consumer Store Centralized Service Rules 1979, Uttar Pradesh Cooperative Collection Fund and Amin and Other Employees Service Rules 2002, Uttar Pradesh Primary Agricultural Credit Cooperative Society (PACS) Employees Service Regulations 2020, Uttar Pradesh Cooperative Society Employees Service (Twenty-third Amendment) Regulations 2021 etc. Available to all stakeholders and general public.

4- Online Registration of Cooperative Societies- The most prominent and important work of the Cooperative Department is to register the cooperative societies. Earlier this work was being done through offline mode. But at present, with the inspiration of Digital India Mission, online registration of cooperative societies has been started by the department. For which an e-portal '<https://society.uphq.in/>' has been developed by the department. In which guidelines related to registration of co-operative societies, user manual for main promoter, new account creation and login facility for main promoter, checklist, facility to know application status, office login etc. as well as

various types of Model bye-laws of the societies are also available for the general public and concerned persons. The use of which makes the registration of new societies convenient and timely.

5- Details of Top Cooperative Societies, Corporations and Organizations- Brief details of state level important top cooperative societies, corporations and organizations of cooperative sector are available on the department's website along with their official website. Out of which the details of some important cooperative societies, corporations and organizations are as follows-

Uttar Pradesh Cooperative Federation Ltd. - UP Cooperative Federation Ltd. (PCF) was established on 11 June 1943 in Lucknow, the capital of Uttar Pradesh. PCF's website is <http://www.uppcf.org/>, through which one can get detailed information about PCF and its works, tenders, official contact details, etc., as well as other information related to PCF.

U.P. Cooperative Bank Ltd.- U.P. Cooperative Bank Ltd. was established on November 20, 1944 by registration number 811 as an apex cooperative organization of District Cooperative Banks. UP Co-operative Bank Ltd. is listed in the second schedule of the Reserve Bank of India Act 1934 i.e. it is a scheduled bank and as a co-operative institution under the UP Co-operative Societies Act 1965 and UP Co-operative Societies Rules 1968 and Banking Regulation Act 1949 is regulated. Through the website of Uttar Pradesh Cooperative Bank Ltd. <http://www.upcbl.in/>, along with the information about the co-operative banking sector, detailed information about the works being done for the development of co-operative banking, tenders, official contact details etc. can be obtained.

UP Sahakari Gram Vikas Bank - UP Sahakari Gram Vikas Bank was established on unitary system in the year 1959 under the Cooperative Act. In relation to the organization and management of the bank, the provisions of the Uttar Pradesh Cooperative Society Rules are applicable. Apart from this, according to the provisions of UP Co-operative Gram Vikas Bank Act 1964 and Rules 1971 made under it, the work of loan distribution, debenture issue and recovery etc. of the bank is done. The website of U.P. Co-operative Gram Vikas Bank is <https://upsgvb.in/> Through which, apart from getting detailed information about the works of UP Cooperative Gram Vikas Bank, information about official contact details, helpline numbers etc. can be obtained.

Uttar Pradesh State Construction Cooperative Union Ltd. - Uttar Pradesh State Construction Cooperative Union Ltd. (UPRNSS) Lucknow (Registration No.-3941) is a debt free cooperative society. The organization is authorized as a government construction agency for standardized works costing up to Rs.20.00 crore and non-standardized works costing up to Rs.10.00 crore. Through the website of Uttar Pradesh State Construction Cooperative Union Ltd., <http://www.uprnss.org/> detailed information can be obtained about the construction works done by the association in the past as

well as the information about the current construction works and issued e-tenders, official contact numbers, etc.

U.P. State Construction and Labor Development Cooperative Union Ltd. - Uttar Pradesh Labor Contract Cooperative Union Ltd., Lucknow was registered in the year 1972 as the apex organization of initial labor cooperatives. The main objective was to get the work related to the construction of co-operative, government and various undertakings done through member labor societies. In the year 1980, Shram Samvida Sahakari Sangh Ltd., Lucknow was renamed as U.P. Shram Evam Nirman Sahakari Sangh Ltd., Lucknow. In the year 2014, the name of the association has been changed to "Uttar Pradesh State Construction and Labor Development Cooperative Union Ltd." by making necessary amendments in the bye-laws. Through the website of U.P. State Construction and Labor Development Cooperative Union Ltd., through the website <https://www.upcldf.in/>, detailed information about the construction works done by the union in the past, as well as information about the current construction works and ongoing tenders, official contact information, etc. can be obtained. .

U.P. Cooperative Union Ltd. - This apex cooperative organization was established in the year 1928. The main objective of its formation is to arrange cooperative education and training and to give wide publicity to cooperative programs in the area. The supreme authority of the PCU is vested in the General Body. More information about PCU can be obtained through <https://upcu.co.in/en/>, as well as detailed information about the schemes run by PCU and official contact details etc. can be obtained.

Corporations and Organizations

Uttar Pradesh State Warehousing Corporation - Established in the year 1958 by the state government under the National Warehousing Policy under "The Agricultural Produce (Development and Warehousing) Corporations Act 1956". This Act was later repealed and replaced as "The Warehousing Corporations Act, 1962". The shareholders of this corporation are the State Government and the Central Warehousing Corporation. The location of the corporation's warehouses, online booking of warehouses, as well as complaints related to the corporation can also be registered online through the website of Uttar Pradesh State Warehousing Corporation that is <http://www.upswc.com/>. Along with this, detailed information about the works being done by the corporation, tenders, official contact details etc. can be obtained through the website.

ICCMRT - Institute of Cooperative and Corporate Management Research and Training (ICCMRT) was established in 1978 by the Government of Uttar Pradesh and Apex Cooperative Institutes. From a humble beginning, it has now established itself as a premier management institute among its students, organizations and academic fraternity. Presently MBA program running in the institute is affiliated to Dr. A.P.J. Abdul Kalam Technical University, Lucknow and two graduate courses ie BBA, B.Com (Hons.) graduate courses are affiliated to Lucknow University, Lucknow. Management programs

of MBA and BBA are also being conducted through distance education mode as Study Center of Rajarshi Tandon Open University, Allahabad. Along with the above, detailed information about other programs such as Ph.D., research, training, etc., being run by the institute can be obtained through the Institute's website: <http://www.iccmrt.ac.in/>

Uttar Pradesh Institutional Service Board - Uttar Pradesh Cooperative Institutional Service Board, Lucknow has been formed under Section 122(1) of the Uttar Pradesh Cooperative Societies Act, 1965 and Uttar Pradesh Cooperative Societies Rules 1968, Rule No.-389(a), notification number of Uttar Pradesh Government- 366-C0/12-C0-3-36-71 dated 04.03.1972. Its main task is to recruit personnel in the cooperative institutions under the service board and to settle their service related cases. More information about Sewa Mandal can be obtained from its website <https://upcisb.in/>.

Uttar Pradesh State Cooperative Societies Election Commission- Uttar Pradesh Cooperative Societies Act-1965, in sequence of amendment as per the rules, Uttar Pradesh Cooperative Societies Rules-1968 by the 49th Amendment dated August 1, 2013 forming the Uttar Pradesh State Cooperative Societies Election Commission, forming a three-member commission has been determined. According to which the provision of one Chief Election Commissioner and two Election Commissioners was made in the commission. State Cooperative Election Commission Always ready, striving and determined to conduct free and fair elections of cooperative societies registered in ten departments such as cooperative, milk, sugarcane housing, garden and food processing, industry, fishery, silk, handloom and textile industry and khadi and village industry Is. More information regarding the election of cooperative sector societies and the State Cooperative Societies Election Commission can be obtained from its website <http://upscec.gov.in/>

Future Prospects of E-Governance in Cooperatives

Moving towards the vision of Digital India, the Cooperative Department and top cooperative institutions in Uttar Pradesh should try to provide all types of governance, administration and cooperative services through electronic mode. By making various services accessible to people through e-governance, it will be possible to make governance, administration transparent and efficient and easy access of citizens to cooperative services will be ensured.

- ↳ Cooperative Department and cooperative institutions should make efforts to promote mobile based governance to reach out to the citizens and stakeholders of rural and remote areas. Today, mobile is being used by central and state government agencies not only to provide important information to the people, but also for the purpose of providing government services to them 'anytime and anywhere'. Today, services related to health, education, banking, business etc. are being made available to the people through mobile.
- ↳ Efforts should be made to make use of advanced technology by the department and cooperative institutions to make the implementation of the projects currently being

implemented in the cooperative sector more comprehensive. This will enhance the sustainability of many projects related to e-governance.

- ↳ To build an ecosystem that fosters innovation in Information and Communication Technology for e-Governance related apps in the cooperative sector.
